



The cloud-based future of your alarm
and security systems.

SecuriCloud

Digital system landscape of the highest standard with a focus on convenience and security.

Our digital platform offers simple networking possibilities for alarm and security systems that give our customers and employees easy, uncomplicated access via smart apps and digital tools. We currently differentiate between four services:

AdminServices

The easy way of managing users, access rights and systems.

ControlServices

Keeping a close eye on your system at all times thanks to smart apps.

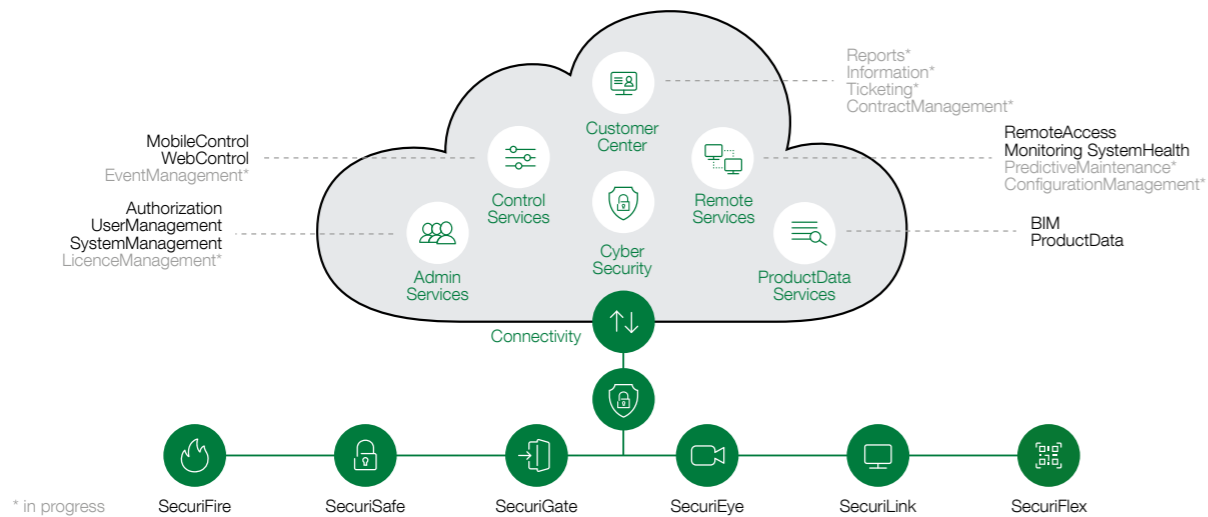
RemoteServices

Professional support with digital tools such as RemoteAccess or Monitoring SystemHealth.

ProductData Services

Your access to our comprehensive database with BIM and CAD data.

We are constantly developing new solutions to offer even more convenience when operating your system landscape.



CyberSecurity

We protect the remote access to your alarm and security systems with the latest security measures and high quality standards. This seamless security concept prevents unauthorised access and protects your data effectively. With our service monitoring right up to the application level, all activities and events are documented.

SecuriCloud – operated 100% in Switzerland

SecuriCloud and its services are hosted in Switzerland at data centres certified in line with ISO 27001.

Security by design from A to Z

We pursue the cyber security objectives of confidentiality, availability and integrity at every step of the development and operating process (DevOps) for SecuriCloud. This includes regular updates and systematic penetration tests for ensuring the security of applications and services.

Connectivity – secure encryption and multi-level authentication

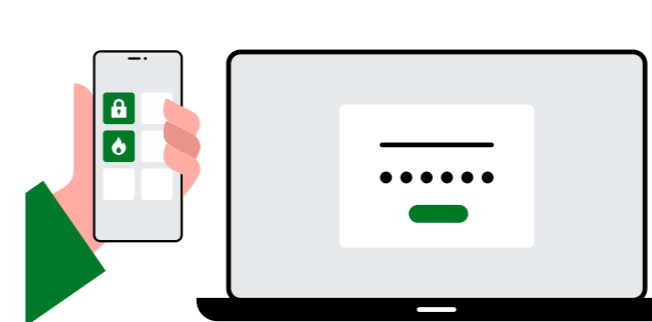
We rely on proven, secure encryption mechanisms for accessing alarm and security systems. This is in addition to a multi-level authentication and authorisation process that prevents unwanted access. Comprehensive user and authorisation management securely controls access.

Support via the cloud for operators of our alarm and security systems.

With SecuriCloud, you receive support via the cloud as an operator of alarm and security systems. The result is added convenience, security and efficiency. SecuriCloud offers two main applications: ControlServices for you as system operator, and RemoteServices for our specialists to offer you remote support.

ControlServices – smart apps for system operators*

With WebControl and MobileControl, you have access to smart apps for added flexibility in the operation and management of your alarm and security system.



At a glance

- Location-independent control
- Intuitive operation of fire and intrusion alarm systems
- Comprehensive management options
- Shorter reaction times thanks to direct access
- Relevant information and status queries in real time

RemoteServices – our professional support

Following approval by the system operator, our specialists provide professional remote support via Monitoring SystemHealth or RemoteAccess.



At a glance

- Faster reaction times in the event of an incident
- Immediate, precise intervention in case of technical events
- Minimisation of operating disruptions
- Efficient provision of suitable material
- Uncomplicated remote guidance
- Guarantee maximum security and protection against unauthorised manipulation

* Notice: The apps can be combined optimally with normative products (e.g. alarmOBSERVER, alarmPLUS from TUS). They are no substitute for alarm transmission that is supplied normatively and/or in accordance with regional guidelines.

SecuriCloud: the central hub for secure services.

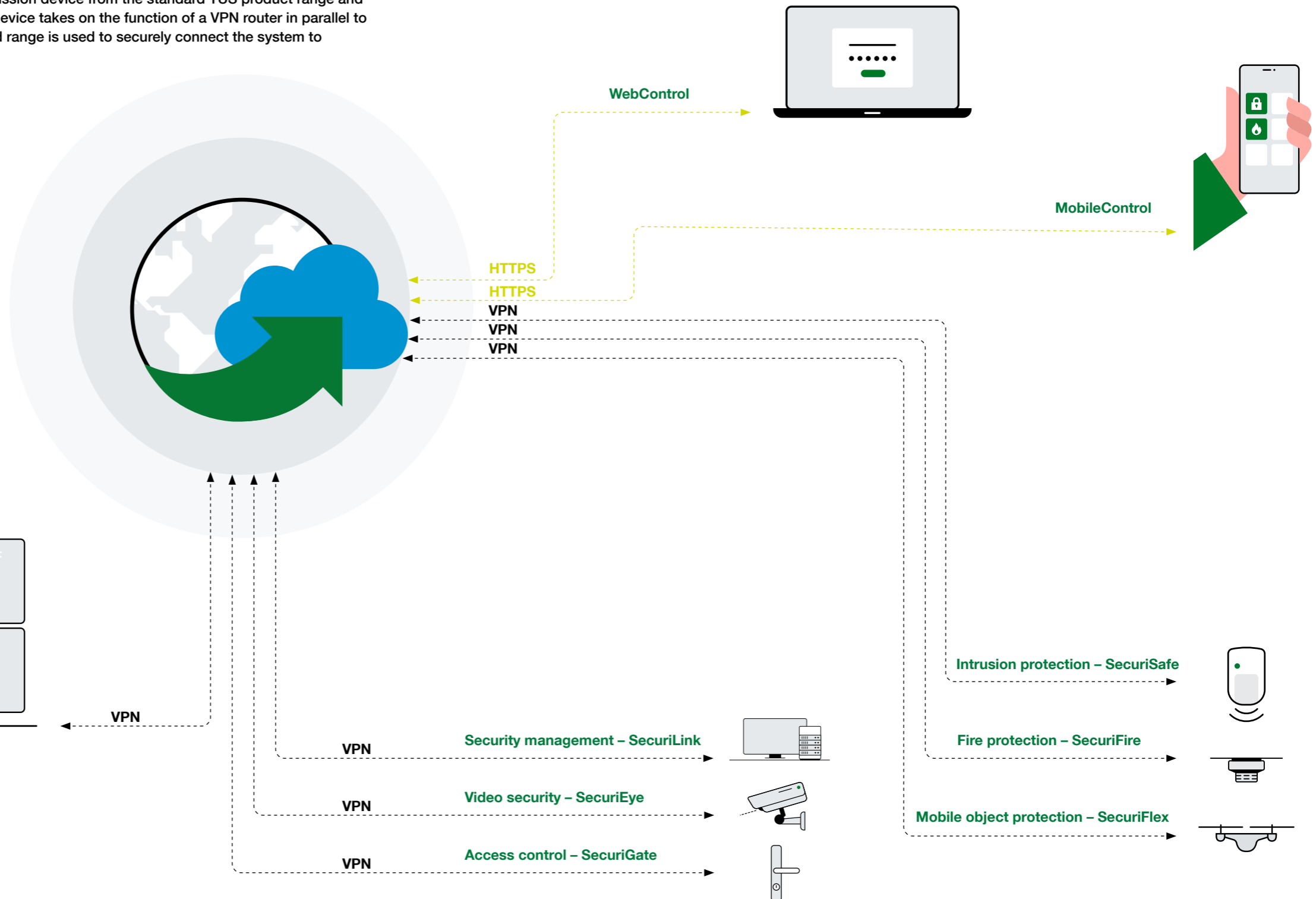
The secure exchange of data between the alarm, your security systems and SecuriCloud is made in encrypted form via VPN connections. Connectivity is established via the alarm transmission device from the standard TUS product range and the alarmVPN transmission service. Here, the alarm transmission device takes on the function of a VPN router in parallel to alarm transmission. Alternatively, the SOP router from our standard range is used to securely connect the system to SecuriCloud.

AdminServices

We offer separate services for authentication and authorisation. Multi-factor authentication (MFA) is an important security feature. Authorisation defines the access rights for SecuriCloud services and resources to ensure that users can only access authorised services.

RemoteServices

- RemoteAccess: Following technical connection and approval by the system operator, our specialists are granted remote access to the alarm and security systems
- Monitoring SystemHealth: Our specialists gain a rapid insight into the health of the connection (connectivity) and your alarm and security systems



MobileControl: perfect overview and fast responses.

As system operator or facility manager, your users have an overview of the fire and intrusion alarm system at all times via smartphone using MobileControl.

The secure MobileControl apps allow for mobile operation of the SecuriFire fire alarm systems and SecuriSafe intrusion alarm systems. With MobileControl, you maintain a clear overview at all times.

Monitoring of multiple sites

Multi-site application of MobileControl offers support in the management and monitoring of multiple systems and sites.

Direct access to important functions for fast responses

With MobileControl, you have access to the most important information and operating functions at all times. This means you can react faster to events and take the necessary actions directly via the fixed indication and control map. The secure apps inform you about current incidents such as faults, and inform you in detail of upcoming events via push notification.

Maximum operating comfort

Our apps are characterised by their simple and intuitive operation. A special emphasis was placed on user experience when developing MobileControl. The functions have been stripped back to the essentials in order to offer maximum comfort.

The benefits to you

- Fast, comfortable and targeted operation of your systems
- Real-time overview of the status of your systems without having to be on site – including across several locations
- Excellent user-friendliness and simplicity of use and operation



WebControl: comfortable management.

With WebControl, you can access the management and operating functions of your SecuriSafe intrusion alarm system at any time from your web browser.

Maximum control of your systems and sites

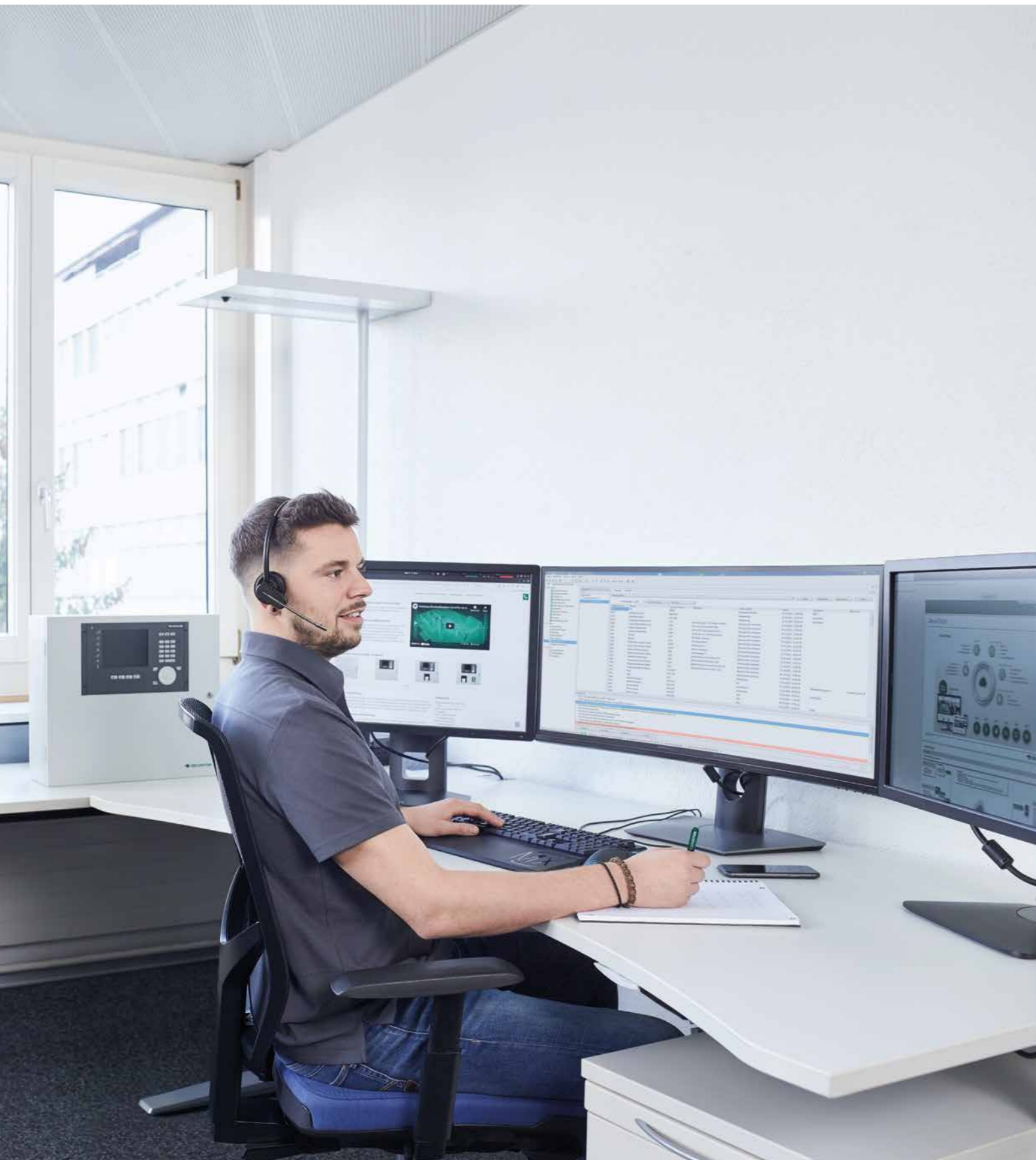
With access via WebControl, the multi-site application also offers support in the management, operation and monitoring of multiple systems and sites. This allows you to maintain an overview with ease.

Comprehensive management and event monitoring

As a safety representative, you have the option of managing the following settings for your users, among others: activate/deactivate user, change PIN, set expiry date or assign/delete badge. You also have an overview of current timers and can edit their blocking times and holidays/special days. Furthermore, you can view events on the system and download the complete event memory as an Excel file.

The benefits to you

- Fast, targeted management and control of your systems without having to be on site – including across several locations
- Real-time overview of the status of your systems
- Efficient user management
- Processing of timers
- Reading out and searching events from the system
- Export of the complete event memory to Excel
- Excellent user-friendliness



RemoteAccess: efficient support via remote access.

Once set up and approved by the operator, RemoteAccess provides our specialists with access to the alarm and security systems. This allows for fast, precise intervention in case of technical events. RemoteAccess allows our specialists to observe the current operating status and analyse the possible causes of an event.

Security is guaranteed

Access to your system is restricted to selected, trained Securiton specialists. These specialists log in via a secure authentication and authorisation process. RemoteAccess logs all accesses and events.

Ideal for staff guidance

With RemoteAccess, we can assist your staff quickly and easily. RemoteAccess allows our authorised staff to analyse the situation and give your employees precise guidance.

Optimal preparation for maintenance

Location-independent RemoteAccess is also beneficial when it comes to regular inspections and maintenance of your system. Our staff determine the requirements in advance, are optimally prepared and have the right materials on hand.

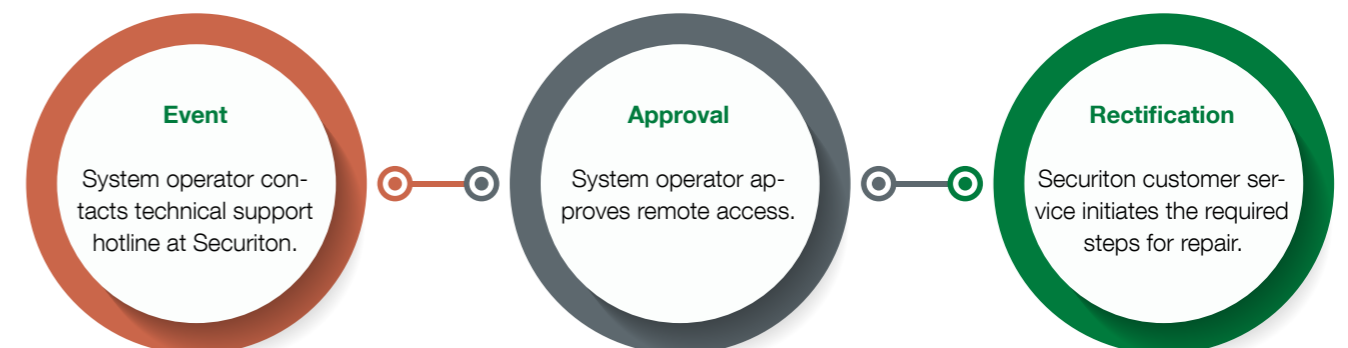
RemoteAccess

RemoteAccess enables secure remote access to all of our alarm and security systems.

The benefits to you

- Immediate professional help in the event of incidents and minimisation of operating disruptions
- Optimal preparation and efficient provision of suitable material for repairs
- Uncomplicated remote guidance and support

Process





Monitoring SystemHealth: cutting-edge security.

Monitoring SystemHealth on SecuriCloud gives our specialists a rapid insight into the health of your systems. The following service packages are available:

Reactive service

In the event of a fault message to Securiton by you as system operator, monitoring by our technical support hotline allows for a rapid initial insight into the health of the system. As a result, our specialists are better placed to give an initial diagnosis and then plan and initiate further steps together with you.

Proactive service

Monitoring SystemHealth automatically detects faults or imminent events and informs our specialists immediately via notification. The specialists then define and initiate repair measures as quickly as possible, for example through support via RemoteAccess or through deployment on site. Downtimes are then effectively reduced, which leads to higher operational reliability. Securiton offers these additional services as part of a maintenance contract.

Process



Event

System sends notification of a fault or imminent disruption.

Notification

Securiton contacts the system operator. Repair measures are defined.

Rectification

Repair made via RemoteAccess or deployment on site

The benefits to you

- Proactive notification in the event of faults or signs of imminent faults
- Proactive initiation of repair measures by our specialists
- Shorter downtimes and efficient repairs for a noticeable reduction in workload for you as system operator



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